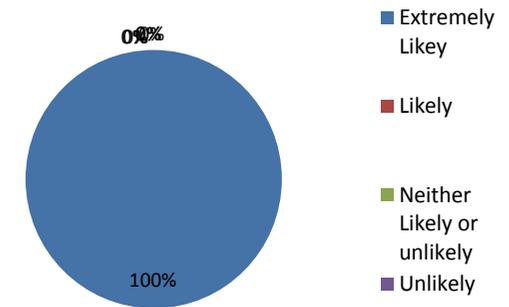


Period: November 2019
No. of Surveys: 18

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	18	0	0	0	0	0	18
Extremely Likey	18	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Excellent Service and doctors easy to get on appointments. I would not change my doctor because I am very happy.I am v. happy with Surgery, I have language problem but because reception can understand and doctor can understand my language that make it easy to get an appointment.** Great Service always. Reception good & v. friendly. I am very happy here.**Surgery is v. good v. clean and Drs are amazing.* Dr is amazing very happy with all staff** v. happy with the service. Staff is v. helpful and kind. Doctors are amazing.**Very happy with the doctors. I travel from far but because this surgery is the best.**Doctors are very good and all staff is v. good as well. Very happy with the Service.**Because everyone is very good here very clean and neat surgery and waiting room. Communication is really good with staff and doctors.**Very happy with the surgery, doctors and Receptionists.**Always appointment available very good service.**Surgery is excellent 7& we are here for many years.**GPs are v. good. Surgery is v. Good.**Appointments are always available, Polite staff, Dr is a really good doctor and has a lot of availability.**I attended this surgery on _ to see Dr and I had severe asthma attack. Doctor and entire staff gave me all the support I needed. I want to take this opportunity to thank Dr and entire staff for the good work they are tendering to their patients.** Because when I call the reception they are very helpful and GP is wonderful.** Friendly Staff - ease of appointments.**The doctor is very informative and any concerns and worries are always resolved. Also the receptionist is helpful and friendly appointments are always flexible.**

he comments are positive and patients are satisfied with the service and care the surgery provide. Please keep it up and do every thing much better all the time to deliver high quality of care for their